



a world class African city

## MEDIA RELEASE

**To: News Editors**  
**From: Kgamanyane Maphologela**  
**Director: Communications & Stakeholder Management**  
**Date: 09 February 2023**

### **Ratepayers to have online access of the 2023 General Valuation Roll**

Property owners in Johannesburg will from Wednesday be able to view, inspect and/or object to their new property values online. This will run from 15 February to 31 March 2023 to allow for inspections and objections of the General Valuation Roll (GVR) 2023.

The City will launch the new GVR 2023 online system to allow property owners to register their profiles, inspect the roll, check their property details, upload documents and/or object against any entries on the roll.

Previously, homeowners and business owners had to take time off to visit the City's offices to physically inspect the roll and submit their objections.

Kgamanyane Maphologela, the spokesperson for the City's Group Finance Department, says the new GVR2023 Online System is part of the City's Smart City initiative and was designed to give owners the convenience of being able to access the details about their properties anywhere and anytime.

"The GVR2023 Online system is yet another addition to our customer-focused services. It will save property owners and business time and money as they will be able to access the Valuation Roll from the comfort of their homes. They can access the system anywhere and anytime. The system is currently being optimised for mobile experience," says Maphologela.

Any person may inspect the Valuation Roll within the inspection period and lodge an objection against any of the entries that appear on the roll.

According to Maphologela, owners who still prefer to manually inspect the roll can do so with the assistance of the regional property valuers. He says the City will have valuers at dedicated Customer Service Centres to assist walk-in customers who want to inspect the roll or object.

The City urges property owners who prefer to visit walk-in centres to view the roll to check the loadshedding schedules in their areas as this will impact on the operating centres.

“The City has extended the inspection and objection period to 45 days,” adds Maphologela.

**Below are GVR2023 centres across the City’s regions:**

<b>REGION</b>	<b>ADDRESS</b>
<b>REGION F:</b>	<b>City Power, The Blue Square Boardroom, 40 Heronmere Street, Off Booyens Road, Booyens.</b>
<b>REGION G:</b>	<b>Ennerdale Customer Service Centre: Crn. Katz and Smith Walk Road, Ennerdale Ext.9.</b>
<b>REGION G</b>	<b>Lenasia Civic Centre, Cnr. Rose and Elland Road, Lenasia</b>
<b>REGION G</b>	<b>Eldorado Park Customer Service Centre: 4046 Link Crescent Avenue, Eldorado Park Ext.5.</b>
<b>REGION D</b>	<b>Orlando East Customer Services Centre; 1425A Sofasonke Street, Orlando East; Soweto.</b>
	<b>Protea North Customer Service centre: 229/49 Kunene Street, Protea North</b>
<b>REGION C</b>	<b>1st Floor – 100 Christiaan De Wet Road, Florida.</b>
<b>REGION B</b>	<b>Randburg Civic Customer Service Centre. Cnr Bram Fischer Street and Jan Smuts, Randburg.</b>
<b>REGION E</b>	<b>Sandton Customer Service Centre, 137 Daisy Str, Sandton.</b>
<b>REGION A</b>	<b>Midrand CSC, Teljoy Building, 300 15th Road, Midrand</b>
<b>REGION F</b>	<b>Thuso House Customer Service Centre, 61 Jorissen Street, Thuso House.</b>
<b>REGION D</b>	<b>Jabulani Customer Service Centre, 1 Koma Road, Jabulani</b>
<b>REGION C</b>	<b>Cosmo Cosmo City Venue - Cnr South Africa and Angola Streets</b>

**Issued by:  
Group Finance  
City of Joburg**